

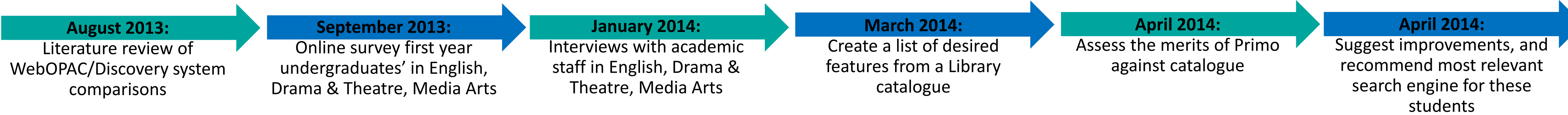
Web-scale discovery in the Arts: Royal Holloway's First Year Undergraduates and Academics feed back

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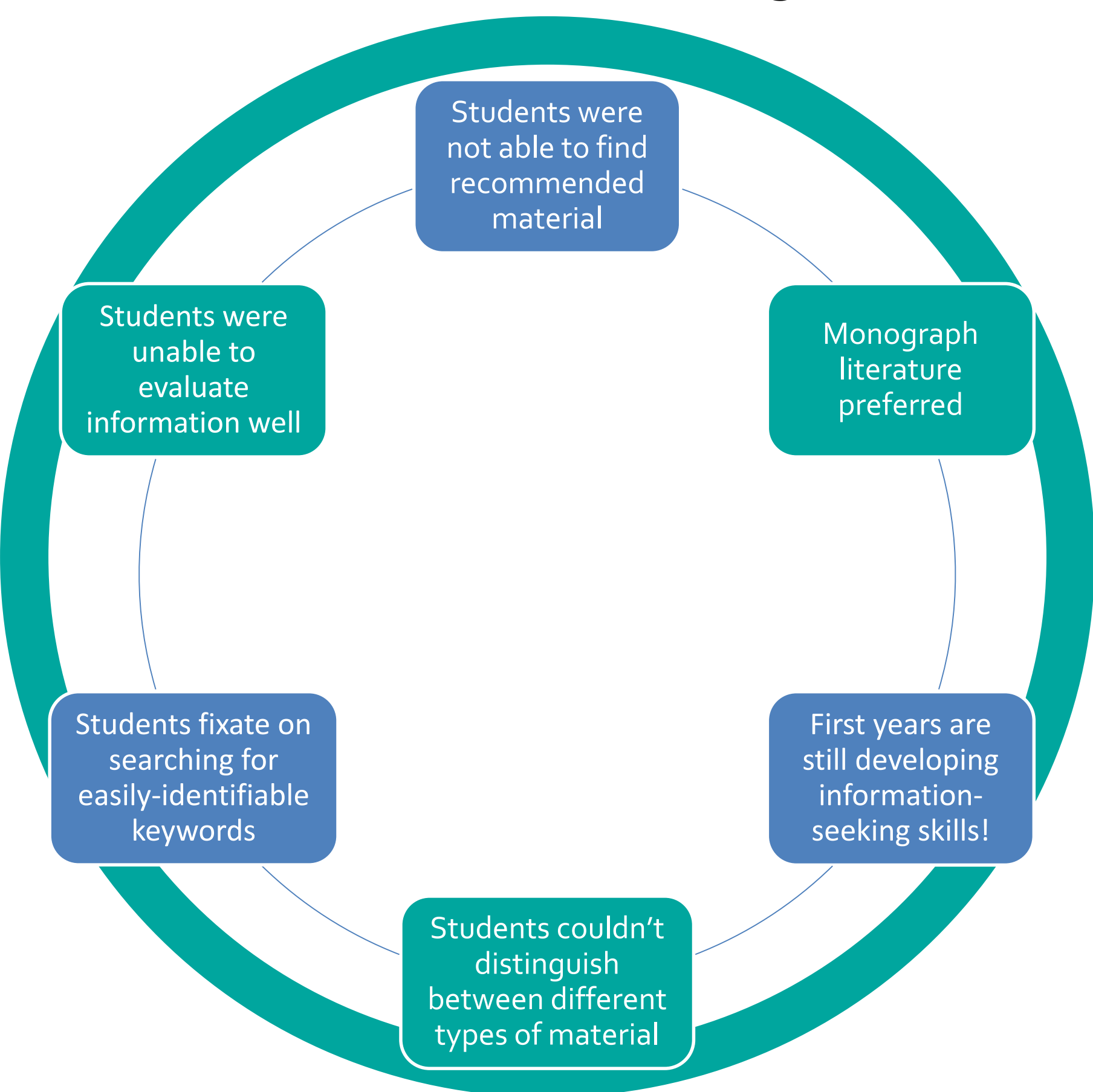


ROYAL HOLLOWAY UNIVERSITY OF LONDON

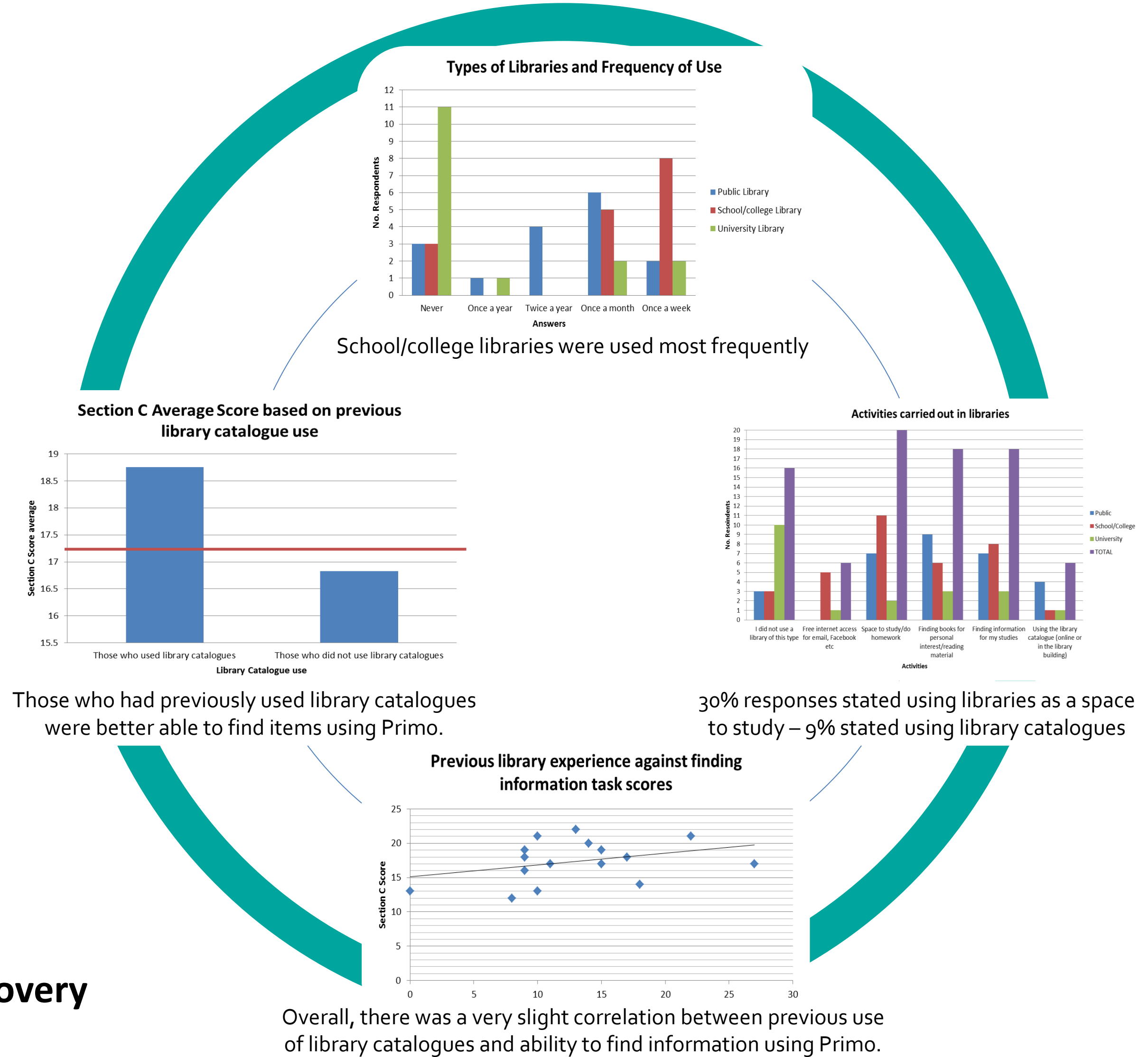
Research timeline



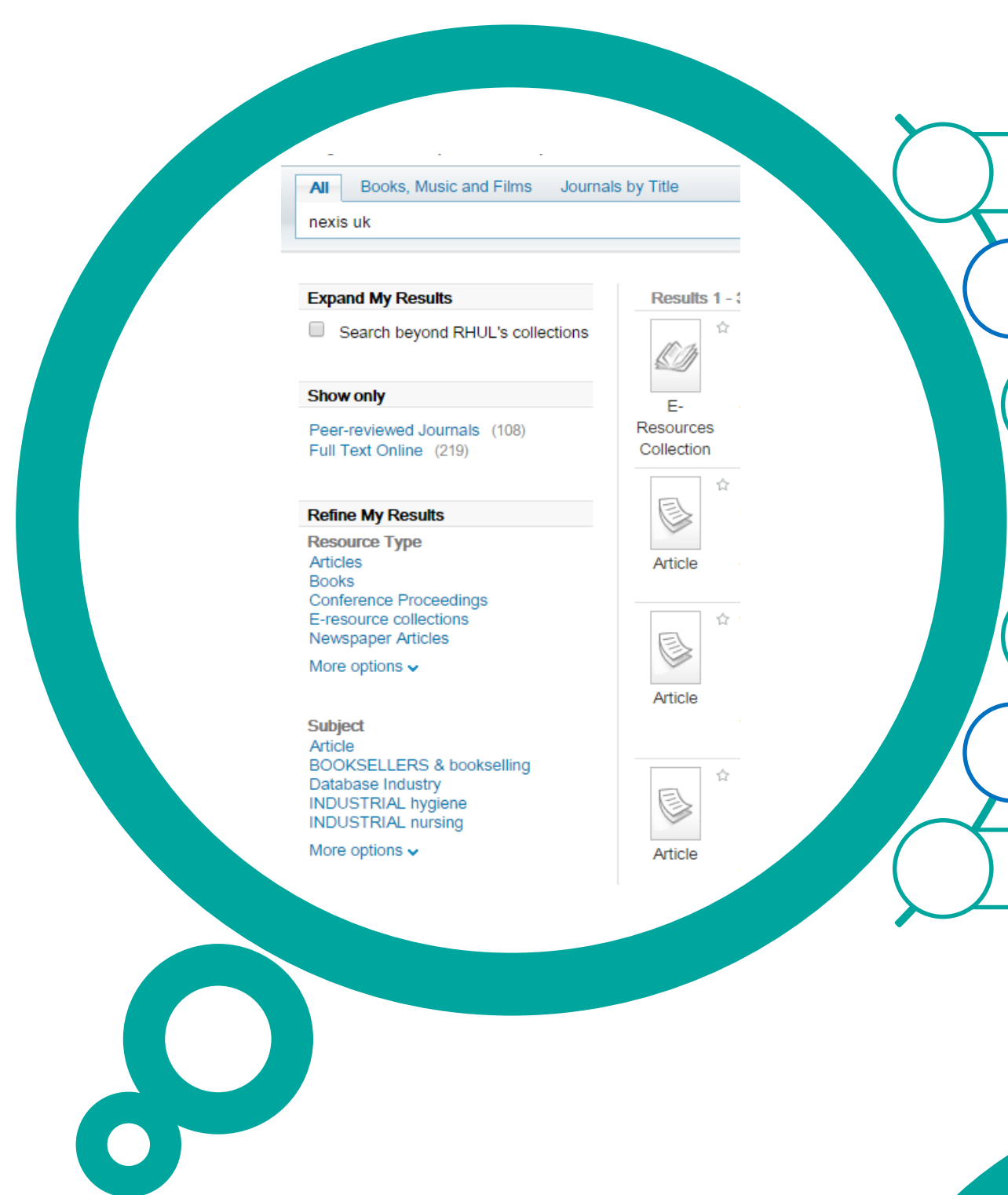
Academics' experience of students information-seeking



Students' information-seeking before university



Desired features of web-scale discovery



- Clear display of different materials
- Post-search limits (that are easy to find and use!)
- Search suggestions, Did you mean...?, search hints
- Browse by subject
- Giving priority to items recommended on reading lists
- Item recommendations
- Simple search interface

Recommendations

What has changed?

- More training on 'Books' search, search filters
- Library and departments need to collaborate
- Better data collection methods needed
- What about other subject disciplines?

What is the recommended system?

- Primo scores higher than WebOPAC on all 7 key factors

What are the main benefits of Primo?

- Search suggestions e.g. Did you mean?
- Labelling a range of available materials

What are the main concerns with Primo?

- Index results rank higher than monographs
- Users default to 'All' not 'Books' search

How can we inform users?

- Training and demonstrations are essential
- Make 'Books' the default search?

Anything else?

- Undergraduates need help evaluating information as well as retrieving it!